

Exhibitor Information Package

All vendors accessing the back of house areas (Shipping Area/Loading Docks) of the Casino for load in/out of the Grand Hall are required to register for a visitor security badge upon arrival.

On arrival to the Fallsview Casino Loading Dock, all vendors need to sign in with Security. (When facing into the entrance to the loading dock the security entrance is the far-left man door)

At Security, each person will need to present valid, government issued photo identification, and in return will receive a visitor security badge which allows access to the area behind the Grand Hall.

You will be met by our Banquet Supervisors or Tech Supervisor upon arrival. Contact information:

Banquet Supervisor Mobile # 289-668-9613
Tech Supervisor Mobile # 289-321-1968

EVENT INFORMATION

Exhibitor Move-In:

- Date: June 22, 2026

- Time: 12:00 PM - 7:00 PM

- If extra time is required, please contact Franca Cudini (416)805-6095/ fcudini@w2ro.org for arrangements.

Exhibitor Move-Out:

- Date: June 24, 2026- Time: 3:30pm - 6:30pm

- Under no circumstances should dismantling commence prior to 3:30pm.
- For any questions, please contact Franca Cudini (416)805-6095/ fcudini@w2ro.org for arrangements.

INCLUSIVE WITH BOOTH(S)



If tables and chairs are not required, please inform **Franca Cudini** at **fcudini@w2ro.org** to ensure your booth area is kept clear.

■ 10x10 Booth

- Pipe & Draping
- Electrical
- 1 Table/2 Chair

■ 10x20 Booth

- Pipe & Draping
- Electrical
- 2 Tables/ 2 Chairs

20x30 Booth

- Electrical
- Optional: Pipe & Draping, Table & Chairs

EXHIBITOR NOTE

If you require a customized booth or signage, please refer to the section titled "Exhibitor Ordering Information" at the end of page 2.

SHOW CONTACTS

Franca Cudini (W2RO Team Lead)

Office: 416-674-1542

Cell: 416-805-6096 Email: fcudini@w2ro.org

Sabrina Da Silva

Email: sdasilva@w2ro.org

EXHIBITOR ORDERING INFORMATION

Stronco is the Official Service Contractor for all your booth and signage needs. To ensure a professional appearance and enhanced visibility at the event, please place your orders online.

Order Online:Stronco OnlineShow Code for this event:526145977

Stronco Exhibitor Services Centre

Phone: 800-665-2621 (Mon-Fri, 8:30 AM - 5:00 PM)

Email: exhibitorservices@stronco.com

Vendor Load-In Requirements

VISITOR BADGES FOR VENDORS

All vendors accessing the back of house areas of the Casino for load in/out of the Grand Hall are required to register for a visitor security badge upon arrival.

On arrival to the Fallsview Casino Loading Dock, all vendors need to sign in with Security. (When facing into the entrance to the loading dock the security entrance is the far left man door)

At Security, each person will need to present valid, government issued photo identification, and in return will receive a visitor security badge which allows access to the area behind the Grand Hall. As a reminder, when wearing the security badge you are prohibited from drinking or gambling. Vendors under the age of 19 are not permitted in the back of house areas of the Casino.

You will be met by our Banquet Supervisors or Tech Supervisor upon arrival. Contact information:

Banquet Supervisor Mobile # 289-668-9613
Tech Supervisor Mobile # 289-321-1968

DIRECTIONS TO FALLSVIEW CASINO LOADING DOCK

From North Toronto

- Take the 401 to Highway 403 south which will connect to the Queen Elizabeth Way (QEW).
- From south Toronto, take the Gardiner Expressway to the Queen Elizabeth Way (QEW).
- Follow the QEW towards Niagara Falls, to Highway 420.
- Turn right onto Stanley Avenue and follow to Main Street.
- Turn left onto Main Street and follow to end (Portage Rd.).
- Turn left into Fallsview Casino Resort Shipping & Receiving area and proceed to loading dock.

Entering 7001 Portage Road, Niagara Falls ON into your GPS will take you to the entrance off of portage road.

Loading Dock Standard Hours

Monday – Saturday from 8:00 AM – 4:00 PM if you are delivering outside of these hours special instructions will be provided.

■ Directions to the Grand Hall – From the Parking Garage

- Take the elevator to the Casino Level
- Follow the Galleria Hallway past the Swarovski, towards the Avalon Theatre
- Take the escalators leading to the Food Court Area and the Grand Hall.
- Turn left from the escalators and follow into the Grand Hall

Fallsview Casino Resort, 6380 Fallsview Boulevard, Niagara Falls, ON, L2G 7X5







EXHIBITOR FORM

Form Return Deadline: June 8 Show Date: June 22

Event Name: W2RO 2026		Booth #:		
Company Name:		Contact Number:		
On-Site Contact:	Email:	mail:		
Address:				
You will be contacted for payment	<u> </u>			
Г	Materi	ial Handling		
	QTY	Rate	25% Charge for late form return	Total
1 Pallet or less		\$100.00		\$0.00
2 Pallets		\$200.00		\$0.00
3 Pallets Display Golf Cart / Side by Side, load in/out charge		\$300.00 \$350.00		\$0.00 \$0.00
Display Vehicle load in/out charge		\$750.00		\$0.00
Advance Shipping (Per Skid) (up to 30 days out)		\$350.00		\$0.00
Description (ie. Crated, Uncrated, Skids, Boxes)		Number of Pieces	Weight (LBS)	
Scheduled Delivery Date:		Carrier:		
Electrical				
		ectricar	OEO/ Charge for late form	
	QTY	Rate	25% Charge for late form return	Total
15 Amp, 120V Dedicated Circuit	1 Included	\$105.00	1000111	\$0.00
30 Amp, 208V Distribution Panel		\$250.00		\$0.00
*Should you require Higher Am	p or 3 Phase Servi	ce Please Contact Fallsview S	Show Services, email below	
Equipment Rental				
	Ечигрі	Hent Kentai		
	QTY	Rate	25% Charge for late form return	Total
Extension Cord	GCTT	\$15.00	Teturn	\$0.00
Table (6 Ft) - Skirted (one included)		\$30.00		\$0.00
Chair (two included)		\$10.00		\$0.00
	High Speed -	Hard Line Internet		
	Trigit Opcou	Ildia Ellio Illionio:		
	OTV	5.4	25% Charge for late form	Total
Single Line	QTY	Rate \$75.00	return	\$0.00
(Includes Setup, Ethernet Cord & Activation)		ψ1 0.00		ψ0.00
modues octap, Emorret out a reastration,				
	AV E	quipment		
	QTY	Rate	25% Charge for late form return	Total
17" LCD Monitor	GC 1 1	\$75.00	Total II	\$0.00
55" LED Monitor with Stand		\$500.00		\$0.00
75" LED Monitor with Stand		\$750.00		\$0.00
			or Orders Received After Advance Deadline	
		Subtotal \$0.00		
*All prices are for the duration of the show, unless otherwise stated.		HST # 127071728 RT 004 TAX (13%)		\$0.00
*Advance Rate prices are only applicable if this form is received prior to deadline da	TOTAL AMOUNT PAYABLE \$0.00			
* For any additional services that are not shown above, please contact Fallsview Show Services directly.				
*There are no refunds for orders canceled after event has commenced, or for service				
OFFICE December 1 Dece				
USE ONLY Payment Received By Credit Card (Ending In)Amount Processed				

Exhibitor Logistics Kit

FALLSVIEW CASINO EVENT PRODUCTION CONTACTS

- Barry Culp; Events Production Manager 905.321.6509 | bculp@fallsviewcasinoresort.com

- Ralph Atkinson; Events Production Assistant Manager 905.708.3772 | ratkinson@fallsviewcasinoresort.com

- Onsite Technical Supervisor 289.321.1968

Material Handling

*Material Handling Forms must be completed and pre-paid for all exhibitors.

Inclusions

- Unloading of shipment(s) and delivery to booth
- Removal of empty containers from booth to show storage areas
- Returning of empty containers to booth after show closing
- Reloading of shipment(s) from booth to carrier
- Exhibitors are required to use Fallsview Event Production for the transport of all materials from the Loading Dock to show floor and back. We permit Exhibitors access to the Back of House areas due to OLG/AGCO regulations.
- Booth Material Load In/Out is through the Loading Dock only materials may not be taken through the Motorcoach or Main Entrance unless it can be carried by hand, is a rolling display or can fit into a rolling suitcase.
- No equipment or vendor materials may be transported on the escalators or public passenger elevators. This includes hand dollies/handcarts, easels, chairs, tables, etc.
- Hotel Bellman & Hotel Bell Carts are not available for material handling or booth load in/out.
- All four-wheel dollies, pallet jacks or oversized loads are prohibited into the pre-function areas. If you require a dolly or pallet jack to move your items, you must use the Loading Dock.
- Fallsview Casino does not take responsibility for shipments not correctly addressed. A sample shipping label has been provided below.
- For return shipments exhibitors are required to ensure all pieces are accurately labeled and any necessary paperwork is completed and attached.
- Materials should be shipped on standard sized pallet (48" x 40" or 48" x 48"), should a Euro Pallet be used please notify Fallsview Event Production.
- Forklift & operators are available, advance notice is required.
- Fallsview Casino is not responsible for concealed damage, damage to loose or inadequately packed shipments or loss of merchandise after delivery to booth.
- It is the exhibitor's responsibility to secure and maintain loss & damage insurance coverage for their exhibit properties.
- All claims or discrepancies must be settled prior to show closing.

Display Vehicles

Display Vehicles are subject to approval by Fallsview Show Services minimum 8 weeks prior to show dates.

Electrical Services

*Electrical Services are available exclusively through Fallsview Event Production

- Rates quoted include installation, services while in use and removal.
- Power sharing is not permitted between exhibitors.
- Permanent building electrical receptacles are not part of booth space. Exhibitors will be charged for their use.

Exhibitor Logistics Kit (continued)

Internet Services

Fallsview Casino Resort offers complimentary Wireless Internet throughout the Grand Hall.

- No password; agreement to the Terms of Service is required.
- WIFI offered is ideal for light streaming, email checking, social media etc.
- Live streaming, internet-fed presentations or POS/Sales transactions do require a wired internet line, available at a rate of \$75+/line/day and ensure no service interruptions.

Food & Beverage

Fallsview Casino Resort is the exclusive supplier of all Food & Beverage services within the Grand Hall.

No outside food & beverages is permitted.

Green Key Meetings

Since March 2015, Fallsview Casino Resort has been recognized by the Green Key Meetings Program for environmental management and corporate social responsibility, being awarded with 4 GREEN KEYS.

4 GREEN KEYS identifies Fallsview Casino as a facility that has shown national industry leadership and commitment to protecting the environment through wide ranging policies and practices regarding meetings and convention facilities and practices.

With this, we invite our exhibitors, and service providers to join us as a Green Key Partner and to reduce the amount of waste created, select environmentally friendly shipping materials, and utilize the proper garbage & recycling receptacles as marked

Please note excessive garbage left behind at the conclusion of the event will be subject to a disposal fee.

Customs & International Shipping

All shipments originating outside Canada require Canada Customs Clearance and U.S Customs/Homeland Security (if applicable) on the return and is to be arranged by Exhibitor directly.

Additional Information

- Use of masking, clear packing, plastic-based tape, nails, staples, and push pins are prohibited.
- Fallsview Casino Resort prohibits all animals and/or pets, apart from service animals, on its premises. Exceptions will be made for any animals/pet's part of an exhibition, activity or performance requiring the use of animals. All exceptions require prior written approval from Fallsview Casino Resort.
- The following materials require prior approval by Fallsview Casino Resort. Additional charges may apply to:
- Rigging or hanging of any banners, drapery, or lighting from structural fixtures.
- Helium balloons, glitter, and confetti.
- Installation of carpet runners, show carpet or other temporary floor coverings over permanent carpet.

■ Directions to Fallsview Casino Resort Loading Dock

- From north Toronto, take the 401 to Highway 403 south which will connect to the Queen Elizabeth Way (QEW).
- From south Toronto, take the Gardiner Expressway to the Queen Elizabeth Way (QEW).
- Follow the QEW towards Niagara Falls, to Highway 420.
- Turn right onto Stanley Avenue and follow to Main Street.
- Turn left onto Main Street and follow to end (Portage Rd.).
- Turn left into Fallsview Casino Resort Shipping & Receiving area and proceed to loading dock.

Exhibitor Logistics Kit (continued)

Sample Shipping Label

Mr. John Smith (416) 777-1111 **ABC COMPANY** 123 Street City, Province Canada Postal Code

> **HOLD FOR:** *Group Name* **SHOW DATES:** Dates

ATTN: COMPANY CONTACT NAME (MOBILE NUMBER) c/o <Conference Coordinator> (Conference Coordinator) 6380 Fallsview Blvd Niagara Falls, ON L2G 7X5

OPERATING GUIDELINES - Conventions & Events

FOOD AND BEVERAGE ALCOHOL

Ontario law prohibits the service of alcohol to persons under the age of 19, regardless of the approval of a parent/guardian.

Alcohol used as an attendee gift, giveaway or prize must be sealed/wrapped and cannot be consumed on site.

Only food and beverage purchased from Fallsview Casino Resort may be served on premises.

Client shall not bring, or permit any attendee, guest, contractor or agent to bring any outside food or beverage onto Fallsview Casino Resort's premises without the prior written approval.

THIRD PARTY CONTRACTORS Any third-party services (flowers, linens, décor etc.) that have been contracted by Client must be communicated to your Event Planner.

DELIVERIES, SHIPPING Fallsview Casino Resort does not have on-site warehousing facilities or storage and will not accept advance shipments from exhibitors, show management or courier deliveries prior to contracted load in dates and times.

Any goods left on the premises after the event that require return shipping will be at the owner's expense.

MATERIAL HANDLING

Exhibitors are required to use FCR Productions for the transport of all materials from the loading dock to the show floor and back.

Exhibitors are not permitted to access back of house areas as per OLG/AGCO regulations.

Booth materials must only be loaded in and out through the loading dock.

Only materials carried by hand or exhibitor's own rolling display/casing may be brought in through the main entrance of the resort.

Carts are not available for use.

DELIVERIES/SHIPPING - CONFERENCE MATERIALS

Pre-approved conference materials may be shipped up to 5 days in advance of arrival to a maximum of one skid (or the equivalent) of materials.

Deliveries outside of these parameters will be will not be accepted. Receiving dock hours are Monday through Saturday, 8am-3:30pm.

Any material remaining after an event is to be removed from the facility or additional charges may apply. To ensure proper identification and handling, the Fallsview Casino Resort shipping label, must be used for all shipments.

EXCLUSIVE SERVICES

The following services are exclusively provided by Fallsview Casino Resort: • Electrical • Food and beverage • Rigging • Exhibitor material handling from loading dock to show floor • Security OPEN FLAMED CANDLES Enclosed votive, tea light, floating, pillar and taper candles must have a solid base, be enclosed in a hurricane glass, a fire-resistant vessel, or another approved enclosure that is one inch above flame.

Please contact your Event Planner to discuss the use of open flame candles. Candles must be positioned a safe distance away from any flammable surface or material.

PARKING

Limited parking is available at Fallsview Casino Resort. Standard charges for self and valet parking will apply to individual delegates. Parking for overnight guests is included in the Guestroom Resort Fee.

SAFETY AND SECURITY FIRE

Fallsview Casino Resort premises are subject to the provisions of the Fire Protection and Prevention Act, 1997 and Ontario Fire Code. Fallsview Casino Resort reserves the right, in its absolute discretion, to remove any obstruction or remedy any hazard without notice or liability to Client.

Fire exits or doors will not be blocked or obstructed. Exit lights will not be covered or turned off.

Fire-fighting apparatus will not be moved, hidden, covered or in any way made inaccessible.

All decorative materials shall be intrinsically flame-proof/ fire-retardant or so rendered by treatment by Client. Open flame candles and the use of fireworks and pyrotechnics are strictly prohibited.

Cables will not be laid in a manner that could cause a tripping hazard. OPERATING GUIDLINES | PG. 10 PUBLISHED AUGUST 2024 Only Fallsview Casino Resort is authorized to provide electrical and mechanical connections.

Additional power requirements must be arranged by Client through Fallsview Casino Resort personnel at Client's sole expense.

ADHESIVES

Only adhesives listed below are approved for use on premises:

Floors/ Walls: Cloth based tapes such as Polyken or Gaffers tape Painter's Tape or Fun-Tak®

Windows/Glass: Perforated film materials.

OPERATING GUIDELINES - Conventions & Events (continued)

Vinyl, duct, masking, foam, clear (Scotch®), and plastic-based tapes are strictly prohibited. Pre-cutting of any adhesive is mandatory; items are not to be cut once installed on any surface. Approval from your Event Planner is required before applying any adhesive (such as stickers, decals, pillar wraps, signs, etc.) to interior and exterior walls, surfaces, floors, ceilings, lecterns, and other areas. All adhesive materials and tapes must be removed from Fallsview Casino Resort surfaces before leaving the premises, ensuring all areas are left clean. Failure to comply may result in additional charges.

ADVERTISING/SIGNAGE/DISPLAY MATERIAL – GRAND HALL

Banners, signs, pictures, promotional materials, notices, logos, flags or other forms of advertising may only be placed in locations pre-approved by Fallsview Casino Resort.

Only professionally made signs and banners are permitted. Samples of all advertising and promotional material for any event hosted at our facility must be sent to your Event Planner for review and approval prior to production and distribution.

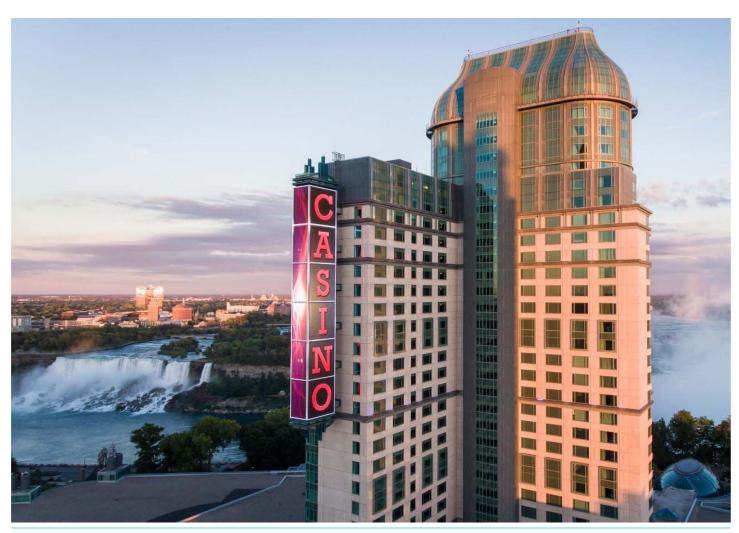
Decals are not permitted on carpeted areas. Client shall not nail, hang, hook, tack, screw, staple or tape any items onto any part of the building, fixtures or equipment, including walls, brick, glass, floors and ceilings, without the prior approval of Fallsview Casino Resort.

COAT CHECK

Our facility is not liable for any items left in the coat check area or on coat racks. For further information, please contact your Event Planner.

SMOKING

Ontario law prohibits smoking inside Fallsview Casino Resort, including on the Casino floor. Electronic cigarettes and vaping devices may only be used in designated areas where smoking is permitted. Smoking, vaping or holding lighted cannabis/marijuana is prohibited anywhere on Fallsview Casino Resort premises, including the casino floor, hotel rooms, function rooms, smoking terraces and outdoor areas.



HILTON NIAGARA FALLS - Fallsview Hotel & Suites



Address

6361 Fallsview Boulevard Niagara Falls, ON L2G 3V9Canada **Phone** +1 905 354 7887

THIS HOTEL IS LOCATED DIRECTLY ACROSS THE STREET FROM THE CWRC!

Hello there!

We're glad you can join us for CWRC 2026.

We have a room block reserved at Hilton Niagara Falls/Fallsview Hotel & Suites for June 22, 2026 through June 24, 2026. Booking your room is simple, just select "Book a Room" to receive your group's preferred rate.

Rates are available until 11:59 PM on June 8, 2026. Rates will not be extended past this date. Only guests booked within this block will receive group concessions.

We're looking forward to seeing you in June! We hope you enjoy your stay and your group's event!

Book Your Room

Event dates: June 22, 2026 - June 24, 2026

Book by: June 1, 2026



FOR ANY MEDICAL EMERGENCY PLEASE NOTIFY A STAFF MEMBER OR CONTACT SECURITY AT EXT. 59999

The Fallsview Casino Resort Security Department is responsible for responding to all medical emergency situations.

For minor injuries/illnesses that can easily be treated on-site, Security will administer first aid at the scene or in the First Aid room where appropriate. For first aid situations that do not require immediate ambulance response but nonetheless require more treatment than security is trained to provide, the patron can be sent to a walk-in clinic, urgent care clinic, or hospital for further medical assessment.

For injuries/illnesses of a more serious or advanced nature, on scene Security will immediately contact 911 and request an ambulance to attend. On scene Security will provide responding Emergency Medical Services attendants with relevant information including the nature of the medical emergency, the response location and any other required details. In addition to providing crowd control, on scene Security will attend with two Automated External Defibrillators (AED) to provide first aid and Cardio Pulmonary Resuscitation (CPR) as required. Security Department representatives are trained on the proper usage of the AED unit and follow established protocols authorized by Medical professionals.



There is a stationary AED unit located in the back of house Grand Hall service corridor on the Concourse level.

DIRECTIONS TO GREATER NIAGARA GENERAL HOSPITAL FROM FALLSVIEW CASINO RESORT

Starting At

Fallsview Casino Resort

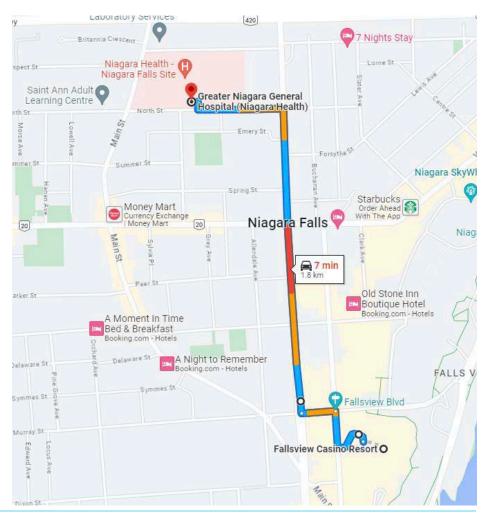
6380 Fallsview Boulevard, Niagara Falls, ONTARIO L2G 7X5

- From the main entrance turn right onto Fallsview Blvd toward Murray Street
- In 200m Turn left at the 1st cross street onto Murray Street
- In 200m Turn right onto Stanley Avenue
- In 1.1km Turn left onto North Street
- The destination will be on the right.

Ending At

Greater Niagara General Hospital

5546 Portage Rd, Niagara Falls ONTARIO L2E 6X2



In Case of Fire

UPON DISCOVERY OF FIRE OR SMOKE

- LEAVE FIRE AREA IMMEDIATELY CLOSE DOORS BEHIND YOU
- ACTIVATE A FIRE ALARM PULL STATION
- USE STAIRWELLS TO LEAVE BUILDING

UPON HEARING FIRE ALARM

IF ALERT SIGNAL (SLOW SINGLE PULSE SIGNAL - 1st STAGE)

• STAND BY AND BE PREPARED TO LEAVE BUILDING.

IF EVACUATION SIGNAL (RAPID 3 PULSE SIGNAL - 2nd STAGE)

- LEAVE BUILDING BY NEAREST EXIT.
- CLOSE DOORS BEHIND YOU.

FALLSVIEW CASINO RESORT FIRE ALARM SYSTEM

Fallsview Casino Resort has a two-stage fire alarm system.

- The **FIRST STAGE** alert sounds 20 beeps per minute, (church bells), and is your notification that a potentially dangerous condition exists. This is **NOT** an evacuation order.
- Upon hearing this alert, Patrons should be aware that an emergency situation may be eminent. Patrons are to prepare to initiate evacuation.
- An announcement will be made to our patrons and associates advising them that the situation is under investigation.
- The 1st stage alert will continue until acknowledged or is manually changed to a 2nd stage alarm. The 1st stage alert signal will automatically change to a 2nd stage alarm if the alert has not been acknowledged within 5 minutes.

Note: If the area of alert includes the gaming floor, access will be temporarily suspended by Security until the 'All Clear' is given.

Stage 2 Alarm: Evacuation

- Never shout "FIRE". Remove all guests and staff from the area and close all doors.
- The 2nd Stage Alarm is a 3 beeps/pause, 3 beeps/pause tone (whooping sound), and will require an immediate evacuation.
- When the fire alarm is activated, the Niagara Falls Fire Department is automatically notified by Fire Monitoring of Canada Inc., and off-site central monitoring company.
- Engineering Dispatch will also notify the Niagara Falls Fire Department.
- All exit doors on magnetic locks are released during this stage of alarm.
- During stage two alarms, all Security Officers will attend their assigned Emergency posts.
- Remember to walk and not run to fire exits.
- All **Patrons** after exiting the Casino will proceed to either the Oakes Inn parking lot, the Hilton (Fallsview Blvd.) parking lot, or the Cascade Inn (Murray Hill) parking lot.
- A Triage area will be set up.

EXITS

All EXITS are strategically located throughout the complex such that the requirements of the Ontario building code are met. The main public EXITs are located:

- around Casino floor
- 2 stairwells serving all floors in the Hotel
- from the Theatre/Avalon Ballroom
- from the Exhibition Halls
- from the Retail areas

Grand Hall Emergency Exits

